SingFNB

Only integrated solution with both

On-Premise Modules

Cloud Modules
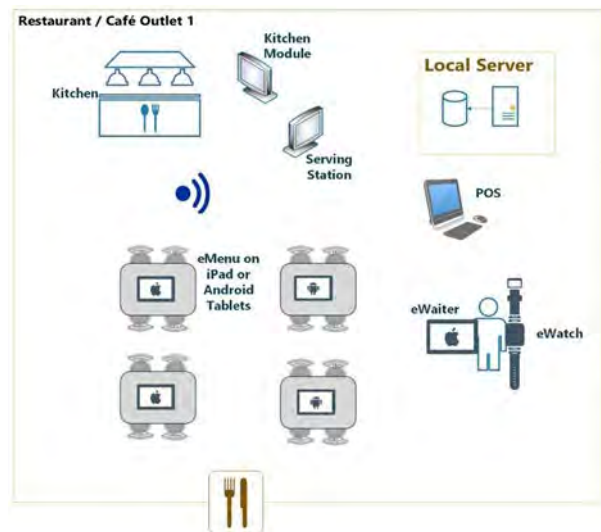
End-to-end integrated Restaurant & Café Automation

Sing FNB is end-to-end integrated Restaurant & Cafe software solution designed to capture the entire process flow in serving amazing food to satisfied customers, and significantly boost productivity through its smart design.

On-Premises

- eMenu
- eWaiter
- eWatch
- Point-of-sales
- Kitchen Module
- Serving Station Module
- Sales data analysis
- Stock tracking
- Customer Relationship Management
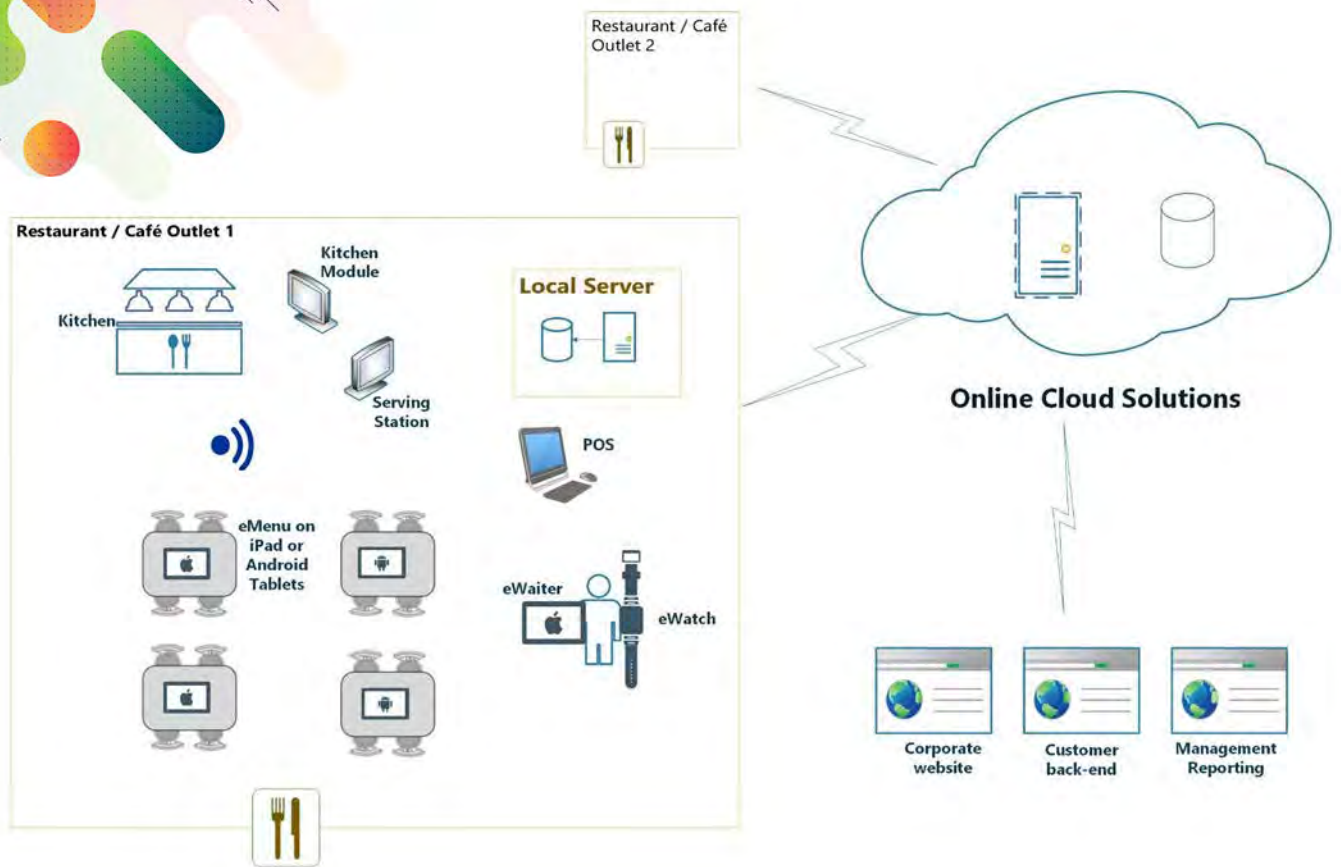- Customer Loyalty Program
- Payroll Management

Cloud Solutions

- Corporate responsive website
- Cloud Reporting Services
- Content management solution
- Online table reservation
- Online ordering and eCommerce
- Customer Relationship Management
- Broadcast Engine for emails / SMS
- Social media integration
- Marketing campaign management
- Multi-Outlet operations
- Multi-Country operations
- Multi-Currency operations
- Multi-Lingual user interface
- Multi-Franchisee operations

Layout Architecture

KEY BENEFITS

✔ Only solution that provides both fully integrated in-restaurant and on-cloud modules.

✔ Efficiently handling food orders down to each customers' minute requirements (Lime juice without ice please!)

✔ Saving time through accurate transmission of information to both kitchen staff and POS in real time, reduced back & forth communication between serving staff & chefs

✔ Capturing key intangible yet crucial metrics such as customer satisfaction, Social media interaction, and time-bound sales analysis report which helps allocate manned resources according to demand thus saving costs and improving productivity

✔ Tracking multi-location revenues in real time. Grow unlimited in the region & beyond at your own pace.

✔ Built on top of SingSuite – our revolutionary suite of integrated business software. This has a global growth plan commitment that would benefit Sing FNB users. We offer better ROI than anyone else.

On-Premises Modules

E-MENU

Allow your customers to self-order through smart tablet app which can be Android tablet or iPad or both, now you can change your menu daily with daily promotions, allow customers to order dine-in and/ or take away from the single app, configure order options for your customers to choose while ordering. Your staff shortage problems are no more.

E-WAITER

Offer unmatched services to your customers with our eWaiter solution. Your serving staff can monitor customer details along with order history/ preferences, table order status, edit order details, add discounts/ free dishes. Never miss to impress your loyal customers and turn new customers into a loyal one.

E-WATCH

Smart Android & iWatch app, configure standard assistance options on eMenu and let customers simply click on the option to get attention from the right person. No more hand waiving to seek attention.

POINT OF SALES

This is the central order & billing management system that integrates with the remaining solution and allows all standard POS features including orders editing, printing receipts, capturing payment collection details, merging/ splitting orders, changing tables etc. Can be used with or without cash drawer. It uses standard Windows machines so you can use it for other purposes also like using Microsoft Office, emails from the same machine. No more two terminals on your billing counter. MacOS version of the POS is under development and its coming soon.

KITCHEN MODULE

We call it Preparation Area Module. Configure multiple preparation areas like Kitchen/ Drinks/ Desserts covering all or specific seating zones/ tables & order types. Orders are auto-scheduled according to the order type of the main course after x mins from starters. Chefs can see views as a Chronological listing of dishes to be prepared, dishes by tables, dishes by same preparation types. Any order status change from here is reflected in eMenu solution so the customer knows the dish preparation status.

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SERVING STATION MODULE

Dishes prepared from Preparation Areas are transferred to the serving station. Serving staff can see the prepared dish details along with table number where it needs to be served.

SALES DATA ANALYSIS

Analyse your sales data by multiple dimensions like by-products/ categories/ date range/ payment type/ hours of operation and find hidden trends from your data. Now you can make better-informed decisions.

STOCK TRACKING

Track your stock levels, create repackaged products with underlying physical products for stock tracking like Beer Mug = 1 Beer Tin, support for multiple routes & bill-of-materials like 1 Beer Jug = 2 Bottles or 4 Tins or 1 Bottle & 2 Tins. Full support for multiple UoMs per product and conversion rules from one UoM to another. Get warnings for low stock levels, analyse your stock consumption pattern.

CUSTOMER RELATIONSHIP MANAGEMENT

Maintain your customer details, their past transactions, communications, their preferences. Your staff can easily pull out customer details the moment he/ she signs in on eMenu. Now you can greet your customers with their name and do exactly what they like, every time.

CUSTOMER LOYALTY PROGRAM

Allow your customers to sign up directly with eMenu and provide them loyalty program, reward them for being loyal to you and keep them coming to you.

PAYROLL MANAGEMENT

Keep track of your employee leaves, simplify leave application & approval process, maintain records of employees shifts and overtime, compute monthly salaries with CPF computations, print & email salary slips, configure & get work permit renewal reminders.

Cloud Modules

CORPORATE RESPONSIVE WEBSITE WITH CMS

Manage your corporate website that is mobile friendly. Easily add/ remove/ edit page contents or entire pages using integrated professional Content Management Solution (CMS). Various features supported are News, Blogs, Image & Video Galleries and more. Manage SEO information. Publish your menu online with single point of data entry for both dine-in and online menu details.

ONLINE TABLE RESERVATION

Allow your customers to reserve a table from online, allow weekday lunch booking by office goers, send automated email responses to all requests. Better analyse reservation booking data including no-shows. Get timely alerts within POS solution. Provide the best possible service that your customers truly deserve.

ONLINE ORDERING AND ECOMMERCE

Now you can easily allow your customers to order online. Orders can be as self-collection or with delivery services if you support so. Customers can place online catering order through self-service automated portal. Allow customers to generate a quote, save the order details/ process later. Staff can generate catering order proposals from admin back-end and send details to customers via email with links to review the proposed menu details online/ edit, confirm and even make payment. Secured online payment collection through multiple eCommerce choices available.

CUSTOMER LOGIN AREA

Allow your customers to login to online customer back-end. They can see their recent transactions, download PDF invoices, communicate with you, capture preferences, manage loyalty points.

BROADCAST ENGINE FOR EMAILS / SMS

Now you can send newsletters to your thousands of customers at affordable prices of just S$ 3 per 1,000 emails. The system takes care of email addresses of all new sign-ups, auto removes invalid or unsubscribed emails, newsletter feature is fully CAN-SPAM compliant so you get peace of mind.

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SOCIAL MEDIA INTEGRATION

We support online integration with various social media platforms like Facebook, Twitter, Instagram. You can share web contents on your social media pages with a single click. Engage your customers, keep them updated about your new dishes, promos & festive events.

MARKETING CAMPAIGN MANAGEMENT

Online digital marketing needs a lot of experiments and evaluations. We support ready tools to generate necessary long URLs with tracking information, even convert it to a shorter version for sharing, generating QR codes. We support both on-site log analysis and using popular external tools like Google Analytics.
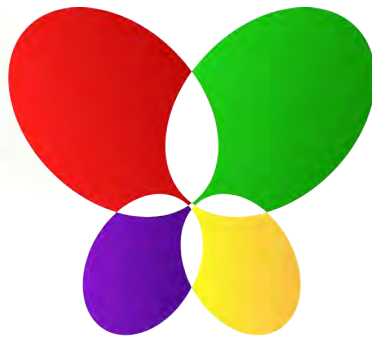
MULTI-EVERYTHING

Solution supports multi-outlet operations, multi-country operations with multi-currency support, the solution can be shown in multiple languages. We even support multi-franchisee operations with separate franchisee controls/ reporting along with HQ stock & sales tracking

CLOUD REPORTING SERVICES

Get your management & consolidated reports from the cloud solution, whether you operate single outlet or multiple outlets in multiple countries, operate on your own or operate under franchisee model – your all reporting needs are covered.

SingSuite

BUILT ON TOP OF SINGSUITE®

Sing FNB is built on top of our revolutionary integrated business software called SingSuite®. SingSuite is the culmination of our 14 years of experience of working with SMEs, its designed to solve the ground level issues experienced by several SMEs. This suite is built from scratch using all modern tools & technologies. Its every individual product is designed to fit seamlessly with each other, on-demand allowing businesses to have maximum transparency with an integrated solution, no hassles of data duplication or synchronization between different systems. It designed to be deployed anywhere, used anywhere and can be migrated from one deployment model to the another easily in a matter of minutes. Sing FNB uses SingSuite® at its core and supplements with FNB specific modules. SingSuite® includes 45 individual products as part of its grand vision. This very design ensures that the suite would continue to grow and benefits of this growth would be available for all Sing FNB users. SingSuite® offers long-term ROI that is better than any other vendor.
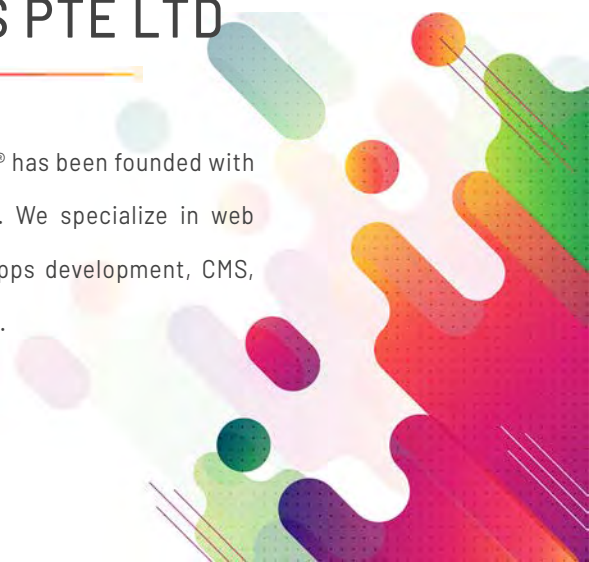
To know more about SingSuite® visit www.SingSuite.com.

ABOUT INTELLI SOFTWARES PTE LTD

Intelli Softwares is Singapore based IT company founded in 2004. Intelli Softwares® has been founded with a vision of providing quality IT services at highly affordable prices to masses. We specialize in web development technologies including web applications, cloud solutions, mobile apps development, CMS, CRM, eCommerce etc. Our solutions are being used in more than 12 countries today.

To know more about Intelli Softwares® visit www.IntelliSoftwares.com.

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Restaurant & Café automation

https://www.SingSuite.com

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